

# “The story about the IT courses/trainings” by GLAFKA

Elk, Poland  
24<sup>th</sup> – 25<sup>th</sup> October 2016



**GLAFKA**

# IT courses/trainings

- \* We want to do courses/trainings in the field of IT for...



# The main questions

- \* **WHO?** (... will be our target group)
- \* **WHY?** (... they will be our target group)
- \* **WHAT?** (... we will teach them)
- \* **HOW?** (... we will teach them)



# WHO?

- \* The population of the Czech Republic was:

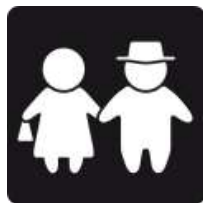
10 564 866 

at 30 June 2016

Source: Czech Statistical Office

# WHO?

\* The population:



\* aged **over 50** years is **37,2%**

\* aged **over 65** years is **17,4%**

*of the total population.*

- The number and share of older persons are higher:

**=> one third of the Czech population in 2050**

Source: Czech Statistical Office

# WHY?

- \* Total:

- \* Households connected to the Internet = 73,1% (2015)
- \* Usage of office SW+HW by individuals = over 53% (2015)

- \* Household of pensioners:

- \* 27% with one computer
- \* Over 25% connected to the Internet
- \* **Over 35% lack of knowledge how to work with computer**
- \* **Over 39% lack of knowledge how to work with Internet**



Source: Czech Statistical Office

# WHAT?

- \* How to work with Computer
- \* How to work with Smartphone
- \* How to work with Internet

➤ **How to facilitate their everyday life!!!**

# HOW?

## \* **Before the training ~ at the first lesson:**

- to come and meet together
- to know why they come to the course
- to know what is their aim
- to tell them how to meet expectation
- to know what they do with the computer/smartphone
- to know how they use the Internet
- to know what they need to do with computer/smartphone
- to know how they want to use the Internet



# HOW?

## \* **During the training:**

- to work together, because we are one team
- to set up the flow and to adjust the flow
- to help them individually
- to go step by step
- to use the real situation
- to use the pictures and demonstration
- to repeat the steps again
- to work individually with support
- to show them why
- to help them with the every day life

# HOW?

## \* **After the training:**

- to prepare them the presentation/workbook with the pictures = step by step
- To show them the examples
- to support them, if they need a help
- to communicate with them

# Thank you for your kind attention

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